

## Board meeting – 19 May 2025

### Summary minutes

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**Date:** The Healthwatch Dorset local Board met on Monday 19 May at 10am, online

**Board members present:** Viv Aird (Chair) and Margaret Guy (Vice Chair).

**In attendance:** Helen Webb (Evolving Communities), Louise Bate and Adele Snell (Healthwatch Dorset)

**Apologies:** Judy Crabb, Amanda Shirlin-Brown, Sue Warr and Jack Welch.

**1. Declaration of interests:** There were no declarations of interest

**2. Minutes of the Last Meeting:** These were agreed

#### **3. Matters arising:**

**a) New website:** Summary board meeting notes have now been added. Missing photos of the Board members to be reinstated.

**b) Integrated Neighbourhood Teams: Boscombe Voices: The** Purbeck Integrated Neighbourhood Scheme is considering using the same three questions as in the Boscombe report but also to include other issues (for example, transport). Aware that analysis of qualitative data can be very time-consuming. Lucy is willing to share how these questions were asked and the information gathered in the Boscombe Voices project.

#### **4. 2025/26 Priorities:**

**a) Bournemouth School for Girls Project and Weymouth College Youth Project:** amending the project scope so that this is one combined project.  
*Priorities Table Scoring = 26/28.*

**b) Urgent and Emergency Care Pathway:** specific interviews to examine health inequalities. *Priorities Table Scoring = 26/28.*

**c) Information, Communication and Digital Divides:** Project Plan discussed. Unable to extract specific information about Dorset from the HWE report. Swanage PPG are happy to be involved in the survey, as a separate page to the survey that they are running in practices in two weeks. This could be a good opportunity to test out the questions we wish to ask and see how they are received. Other opportunities exist to test out questions and then run the survey in a similar way to the Pharmacy Survey, later in the year. *Priorities Table Scoring = 23/28*

## **5. Workplan Update:**

**a) Pharmacy Survey:** Report now published and has received good coverage in the news and radio, discussion at the ICB meeting and interest from several of our local MPs.

**b) Hospital at Home:** This survey has now finished. Although a small response, very similar themes came through the conversations, which were overwhelmingly positive. The next step is for the report to be written up.

**c) Community Hospitals:** very little response received. General posts do not appear to reach this very specific group. It would be better to ask patients at the time of transfer to community hospitals.

## **6. Strategic Plan 2024/2029: Review Vision, Mission and Values**

One page summary approved to go on the website and in our annual report. Louise and Margaret to work on a more detailed plan about how we implement this plan.

## **7. Any Other Business:**

**a) Room to Reward:** The plan is to nominate two volunteers, twice a year. Maybe consider an alternative scheme to reward young volunteers (under 18). Outline qualifying criteria approved to go ahead.

**b) Board Recruitment:** Discussions with some of our volunteers who may be interested in the role. Will plan to use more localized media and publications to publicise what we do and the roles on the board (throughout the county) over the next few months and hope to gather more interest in this way.

Viv Aird, Chair of the Board, thanked everyone for their time today and the group agreed the date for the next board meeting, Monday 21 July 2025 online.

**For further information:**

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